

Visual Nexus Privacy Policy

Information We Collect & How We Use It

When you fill in the online contact forms on our website we need to know your name and other information such as your e-mail address, telephone number, company affiliation, etc. By submitting this information you consent to use of the information in accordance with this Privacy Policy as amended from time to time.

We collect personal information from you on this website only when you fill in the contact form. It is used only to enable us to contact you by email regarding your request. In that email you will be asked whether you agree to your details being passed to one of Visual Nexus' fulfilment partners, and only if you agree will your information be passed to them.

We also work with third party service partners, who provide us with data collection, storage and reporting services. Under no circumstances are these partners permitted to use your information in any manner, other than to help us make our site more useful and efficient for our visitors.

The appropriate Visual Nexus fulfilment partner may not be in the UK, and so, by agreeing for us to provide them with your details, you are also agreeing to your data to be transmitted to the country of that partner. Visual Nexus partners in the European Economic Area (EEA) are required to have a similar standard of protection of personal data, but this is not always the case in countries outside the EEA. We do sometimes transfer data outside the EEA, but before doing so take steps to ensure that your data will be given adequate protection as required by the UK Data Protection Act.

You will also be asked whether you wish Visual Nexus to send you information about Visual Nexus products and offers, and we will send you such information only if you agree.

You may at any time inform Visual Nexus by email to contact@visualnexus.co.uk that you no longer wish to receive information from us and/or that you no longer want us to provide your details to a fulfilment partner.

We may also use aggregate information and statistics for the purposes of monitoring website usage in order to help us develop the website and our service and may provide such aggregate information to third parties. These statistics will not include information that can be used to identify any individual.

Accuracy of and Changes to Your Information

You may request Visual Nexus to send you information about the personal information we hold on you. To do so, please send a request, specifying as well as you can, the information you require, and we will try to provide it to you without your having to make a formal request. Contact Visual Nexus at contact.visualnexus.co.uk.

You may send a formal request, for which we may make an administrative charge of £10, to Visual Nexus Limited, 1 Farnham Road, Guildford, Surrey, GU2 4RG

Should you wish to change any of the information you have given us, please let us know at contact@visualnexus.co.uk or by post, and we will update our records as soon as practicable.

Changes to this Policy

If we change our Privacy Policy we will post the changes on this page and we may also place notices on other pages of the website so that you can at any time check our current policy. If we make any changes that may significantly affect the way we deal with your information, we will also e-mail you to notify you of the proposed changes so that you may have your details removed from our records if you do not agree with the changes.

Cookies.

Cookies are small text files that a website you visit downloads to your computer. Visual Nexus does not use cookies. However, a Visual Nexus fulfilment partner may do so from their website. Your browser will usually provide an option to disable cookies from specified (or all) sites.